



Software Upgrade Guide for LifeSize endpoints



Elements required



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LS(1.0),maint.FV6533046FCC9,2011-11-11,2011-11-11,;:0f2e2db987ace0be2b3a071b8c77b5f616b3bbd2ec825a76adf8fc8f8f876897b8b02edfe0944714fe5a6976c3e796ee6f7358e47f7c9452be5316a458aa3

Kit Information

Kit Number	Part Number	Description
KD6533046FCC9	1000-0000-1134	LIFESIZE ROOM 220,10X

Maintenance Assurance Plan FV6533046FCC9

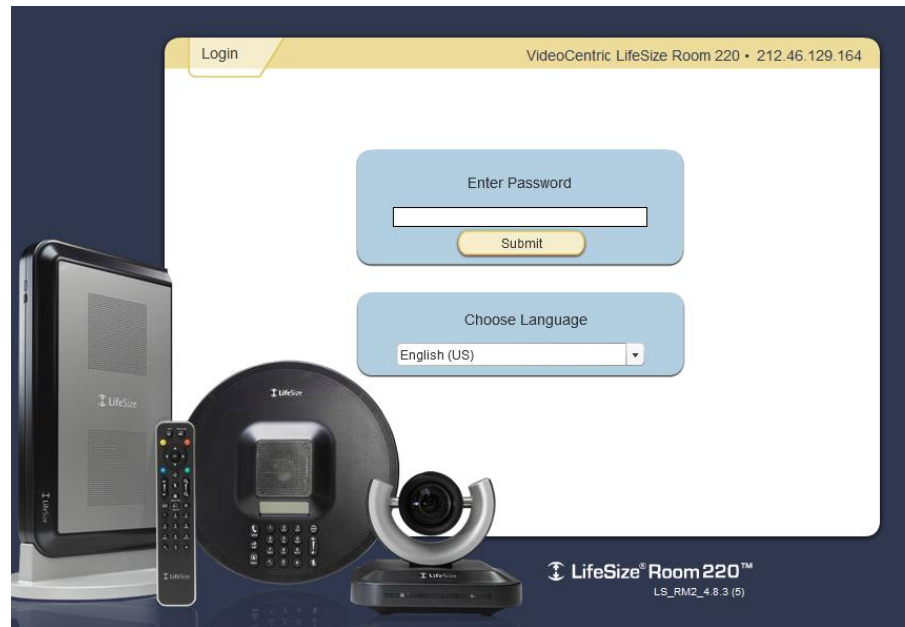
	Start Date	End Date	Days Left
Maintenance	12-Nov-2010	11-Nov-2011	37
Standard	12-Nov-2010	11-Nov-2011	36

Downloads

- 4.8.3: [Download Now!](#)
- 4.8.0: [Download Now!](#)
- 4.7.17: [Download Now!](#)
- 4.7.13: [Official Microsoft OCS qualified version.](#)
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- Go to <https://software.lifesize.com/license/index.php> and introduce your site credentials. If you do not have a LifeSize account yet, please sign up for one by following the instructions provided.
- Once you have accessed the portal, introduce the serial number of your unit and download the latest software release. You will find the software files on the right side of the menu.

Access the Web Interface



- Open up your web browser (Internet Explorer is the only one supported at the moment) and type the IP address of the system into the address bar.
- You will be asked for a password. The default password for all LifeSize units is 1234.

System Information

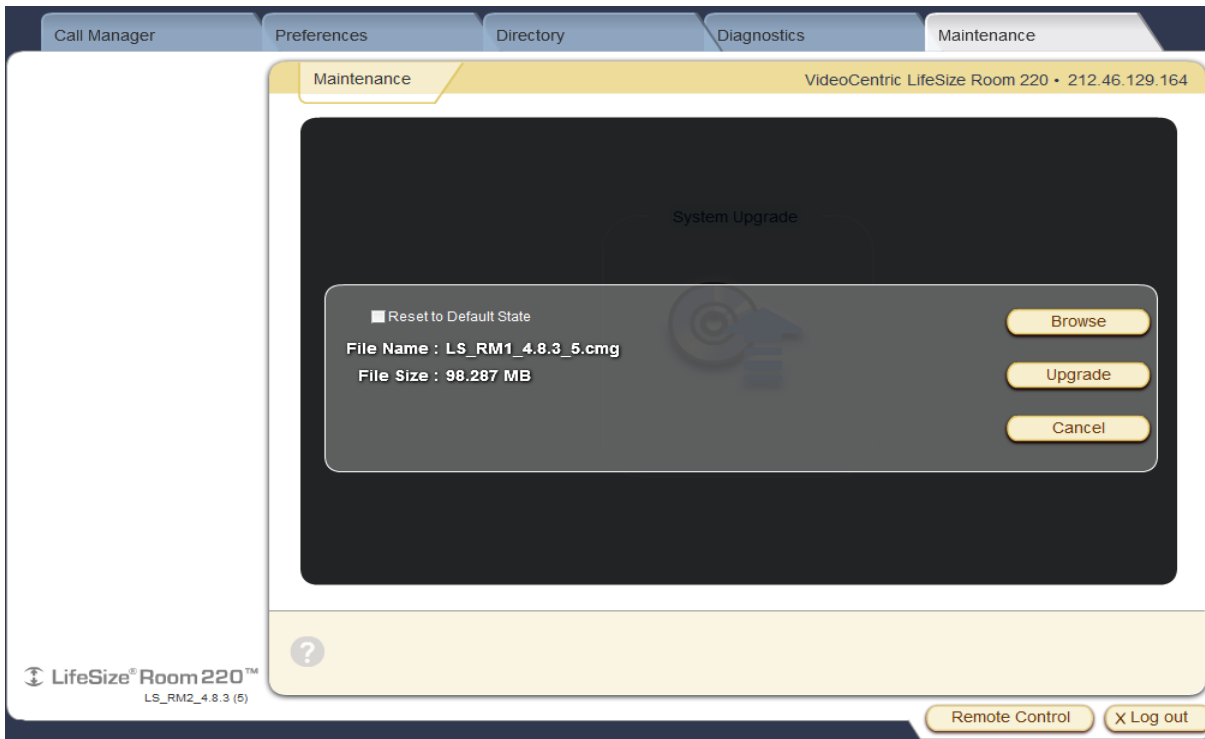
The screenshot displays the 'Diagnostics > System Information' page for a VideoCentric LifeSize Room 220. The interface includes a top navigation bar with tabs for 'Call Manager', 'Preferences', 'Directory', 'Diagnostics', and 'Maintenance'. A left sidebar lists various system components: 'System Information' (highlighted), 'Cameras', 'DVI-I Input', 'Call Counters', 'Call History', 'Network Utilities', and 'System Reboot'. The main content area shows the following system details:

- System Type: LifeSize® Room 220™
- System Topology: Codec + Phone
- System Version: LS_RM2_4.8.3 (5)
- Serial Number: FV6533046FCC9
- Physical Address: 00:13:fa:04:6f:cc
- Upgrade License: Fri Nov 11 12:00:00 GMT+0000 2011
- Network Status: Connected
- Network Speed: 100 Mb/s (full-duplex)
- DHCP: Disabled
- Hostname: LifeSize
- IP Address: 212.46.129.164
- IPv6 Address:
- Subnet Mask: 255.255.255.224
- Default Gateway: 212.46.129.161
- DNS Servers:
- NTP Server:
- HD Camera 1: None
- Input: HD Camera Input 1
- Type: None

At the bottom of the main content area, there are 'Refresh' and 'Copy' buttons. The footer of the interface includes the product name 'LifeSize® Room 220™ LS_RM2_4.8.3 (5)', a help icon, and 'Remote Control' and 'Log out' buttons.

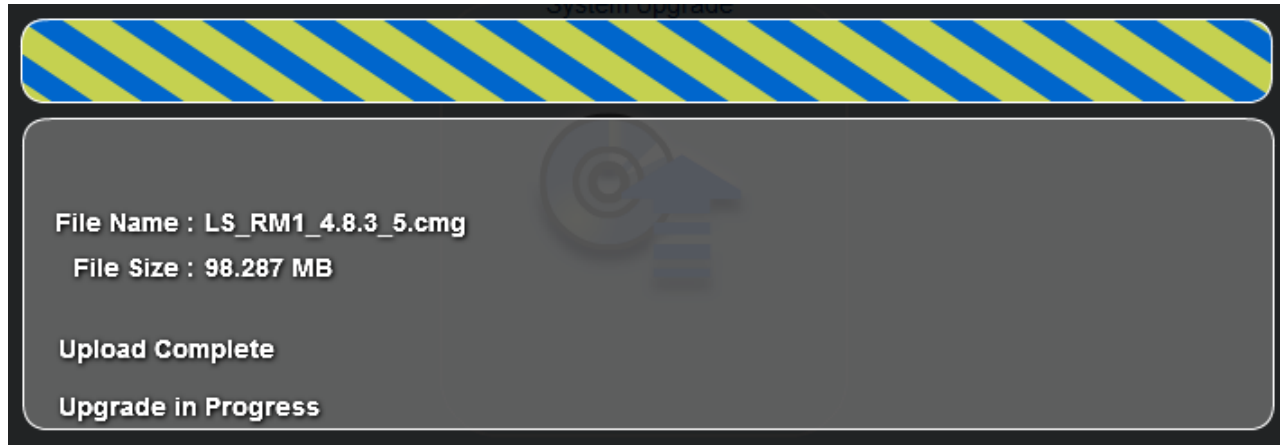
- The main details of your system are displayed on **Diagnostics > System Information**. The System Version line shows the current software version of the unit.

Software Upgrade Screen



- Go to **Maintenance > System Upgrade**.
- Click on Browse and choose the file that you downloaded before.
- When you are ready, click on Upgrade. Make sure that the 'Reset to Default State' box is un-ticked unless you actually want to perform a factory reset.

Software Upgrade in Progress



- The system will now upgrade its software and then reboot itself automatically. This may take a few minutes.

DO NOT NAVIGATE AWAY FROM THIS PAGE

Check Upgrade

The screenshot displays the 'Diagnostics' tab of the VideoCentric LifeSize Room 220 web interface. The 'System Information' section is active, showing the following details:

- System Type: LifeSize® Room 220™
- System Topology: Codec + Phone
- System Version: LS_RM2_4.8.3 (5)
- Serial Number: FV6533046FCC9
- Physical Address: 00:13:fa:04:6f:cc
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Network Status: Connected
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Subnet Mask: 255.255.255.224
Default Gateway: 212.46.129.161
DNS Servers:
NTP Server:

HD Camera 1: None
Input: HD Camera Input 1
Type: None

At the bottom of the interface, there are buttons for 'Refresh' and 'Copy'. The footer includes the 'LifeSize® Room 220™ LS_RM2_4.8.3 (5)' logo, a help icon, and 'Remote Control' and 'Log out' buttons.

- Once the unit has restarted, go to the System Information Screen again to check that the upgrade has taken place successfully.

Test Calls

- It is recommendable to make at least one test call after the upgrade to check that the unit is working normally.
- Please find below a list of VideoCentric's main video numbers that you can use to test your system:
 - Cisco 6000MXP – **212.46.129.162**
 - Polycom HDX8000 – **212.46.129.163**
 - LifeSize Room220 – **212.46.129.164**
 - Cisco C20 – **212.46.129.165**
 - LifeSize Express220 – **212.46.129.166**
 - Polycom HDX4000 – **212.46.129.168**
 - LifeSize Passport – **212.46.129.169**
 - Cisco EX90 – **212.46.129.170**
 - RADVision XT1000 – **212.46.129.171**
 - Cisco 6000MXP (ISDN number) – **0118 978 6985** (up to 512kbps)